

How to care for your plants upon arrival.

Immediately upon arrival remove your plants from all packing material being careful to not break any exposed roots. Check them for water and get them into the proper climate for the type of plant. A packing list and your receipts will be in the box. **Refund checks for sold out plants may also be enclosed there.** Please open it and keep your paperwork.

Bare-root plants must be planted immediately. Soak bareroot plants in a bucket of water for 30 minutes to an hour right before planting. Weather permitting, we recommend you immediately plant directly into the garden for the best possible results. If your temperatures are still too extreme, pot your plants right away in a high quality, well-draining potting soil and store them in a protected location. A coldframe, cool greenhouse or a well-lit garage or basement, where the plants will not freeze or overheat is ideal.

Cold Weather Arrivals:

Some plants are shipped DORMANT. Especially in the months of Nov. through Apr. Dormancy is the best time to ship plants safely. It may take a while for your new plants to leaf out. Some break dormancy *much* earlier or later than others. **Do not** bring dormant plants into your house or other heated area for more than a few hours! If they break dormancy and then you put them back outside it could kill them. The **perennials, shrubs & trees** have been grown cold, not in a heated greenhouse. This makes them hardier and healthier. Some of the **Herbs** are very tender and **need to be kept warm** until all danger of frost has passed. Others are much more tolerant. Please do some research on your herb before you put it outdoors.

Hot Weather Arrivals:

Get the box out of the sun and open immediately. Water well and when planting, **provide some shelter from full sun** for the first few days. Trim off any foliage that doesn't spring back in the first few days. A cardboard lean-to or an umbrella, etc. **WATER OFTEN** when the weather is hot until the plants have a chance to establish some roots. This could be some weeks.

Do Not Fertilize any new perennials, trees or shrubs for a few weeks after planting and **do not** use Miracle Grow or Muracid. After 3 weeks or so begin a dilute feed with an organic fertilizer during active growth months, late Spring to mid-Summer. This will help your plant get established better. Remember, your plants will need more attention in the first few months as they are getting established.

We cannot issue refunds or replacements for plants damaged by your failure to unpack and properly care for them as soon as possible after delivery. If you are going out of town, arrange to have someone else receive your delivery. Be sure the box isn't left on your doorstep all day in 15 degrees or full summer sun. You get the idea. We want you to enjoy your wonderful plants for a long time to come.

Please review our guarantee on the policy page and contact us within 10 days of delivery if there is any problem with your order. If you received dormant plants and they fail to grow as your weather warms up let us know as soon as you can.